

What is a Child and Family Support Worker?

A CFSW works to provide a complementary service to staff, supporting children to help them overcome barriers to learning enabling them to reach their full potential.

The CFSW works closely with families who may be experiencing difficulties or who may just need someone to talk to.

The emotional welfare of our children is very important to us and having a CFSW allows us to be able to deal with these issues sensitively and with care.

Who is the Child and Family Support worker and how can I contact them?

My name is Pauline Fry, I am the school's Child and Family Support Worker.

To contact me please telephone the school on 01526 832424. If I am unavailable I will get back to you as soon as possible.

Alternatively, I am at the school gate or in the playground in the every morning.

You can also email me on cfsw@chestnut-street.lincs.sch.uk



Child and Family Support Worker



What does a Child and Family Support Worker do?

I work across the school with children from Foundation Stage to Year 6. This could be on a one to one basis, supporting them in class or in a group. This support could be weekly over a period of time or a block of support following a structured programme. I am available to give support to children during break and lunch times.

Another important part of my role is to offer support and information to parents.

I am also available to chat to parents and carers about issues which are affecting family life.

Parents and carers can also ask for support if needed.

Who can refer a child to the Child and Family Support Worker?

A referral may be made by your child's class teacher.

Children themselves may ask to be referred to the Child and Family support Worker.

After consultation with the class teacher a parent may refer their child.

Our Inclusion Leader (Mrs Lianne Cook) can also refer children.

When could a child need the support of the child and Family support Worker?

A child may need support with the following:

Bereavement and loss

Transition to a new class or school

Change in family circumstances

Attendance issues

Friendship issues

Developing anti-bullying techniques

Promoting positive behaviour

Boosting self-esteem and confidence

Support for young carers

This list is not exhaustive and there may be other reasons that a child may need support.

Sometimes a child might just need an adult, other than a teacher or parent, to talk to.